



LegitScript Healthcare Merchant Certification

Confidently Onboard High Risk Merchant Categories with LegitScript Certification

LegitScript Healthcare Merchant Certification (HMC) sets the industry standard for businesses operating in highly regulated sectors, offering a solution trusted by leading acquirers and payment service providers to confidently onboard merchants functioning in high risk areas. Backed by world-class compliance and legal experts, LegitScript's rigorous [Certification Standards](#) ensure adherence to applicable laws, regulations, and industry best practices worldwide. With continuous compliance monitoring of all certified entities, HMC ensures the highest standards of compliance and commercial integrity for healthcare merchants on a global scale.

At the highest level, HMC is open to healthcare merchants that facilitate the sale of prescription drugs. This includes pharmacies, telemedicine and telehealth providers, pharmaceutical manufacturers, wholesale drug distributors, and prescription eyewear merchants.

LegitScript Certification Standards

LegitScript HMC evaluates each business against a comprehensive set of [Certification Standards](#), covering key areas addressed within card brand's high-risk merchant registration to ensure a compliant merchant base. This includes the following components:

- **Licensure and Regulatory Compliance:** Businesses must demonstrate compliance with applicable laws and regulations respective to the jurisdictions in which they operate and serve, including proper licensure for regulated activities.
- **Proper Controls:** Businesses must have the proper controls and policies in place to ensure prescription and controlled drugs are only dispensed upon valid receipt of a prescription, shipped to cardholders in legally permitted areas, and are not exported across borders where prohibited.
- **Transparency and Accuracy:** All advertising, marketing content, and business practices must be accurate, non-deceptive, and compliant with applicable laws and regulations.

LegitScript Certification Standards can be seamlessly integrated into acquirers' underwriting processes, delivering the transparency and assurance needed to onboard merchants confidently and efficiently. For a comprehensive overview of all 11 LegitScript Healthcare Certification Standards, please visit our [Healthcare Certification Homepage](#).

By proactively addressing compliance risks, we deliver peace of mind to payment service providers, empowering them to focus on their core business operations.

Healthcare Merchant Certification Process & Pricing

We recognize the importance of achieving certification. That's why our Certification [process](#) is designed to provide an unparalleled customer experience, offering step-by-step support and clear communication at every stage. As a result, merchants benefit from a seamless process that supports demonstrating their compliance.

1. Start a new certification and pay for the application review.

Before completing the application questionnaire, merchants will pay the fee for the application review. The merchant will not need to pay the annual subscription fee until after they have been certified.

2. Complete the questionnaire.

The merchant can save their progress and return to the questionnaire at their convenience.

3. Clarify and remediate.

As our analysts review the application, they may reach out with questions or requests for additional information. They may also highlight areas of minor noncompliance that they'll need to remediate before receiving certification.

4. Pay the subscription fee.

Once the application has been approved, the merchant will need to pay the annual subscription fee to finalize the process.

[Pricing](#) for Healthcare Merchant Certification consists of a one-time application fee and annual certification fee, per website.

One-time Application Fee per Website**	Annual Fee per Website***
\$975	\$2,150

Trusted by Leading Payment Platforms and Acquirers

LegitScript ensures seamless merchant onboarding by aligning regulatory compliance for high-risk merchants, with a commitment to operational efficiency and an exceptional customer experience. Our partnership enables payment service providers to:

- Quickly onboard merchants operating in high risk areas with confidence.
- Access exclusive certified data exchanges for seamless verification.
- Access a holistic view of an online merchant's activity throughout the entire certification lifecycle.
- Stay ahead of evolving regulations with real-time insights.
- Collaborate on compliance and policy issues to address emerging challenges.
- Offer white-glove service through proactive communication and tailored support for enterprise clients.

Through this collaborative framework, payment service providers are empowered to optimize their operations while confidently onboarding high-risk merchants who uphold the highest standards of commercial integrity.

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Certification is recognized by global advertising platforms, card brand networks, and payment companies.

Ongoing Monitoring and Compliance

LegitScript engages in continuous monitoring to ensure ongoing compliance for all certified merchants, this includes:

- **Licensure Verification:** Verification of licensure to ensure all certified merchants maintain proper and active credentials.
- **Online Presence:** Assessment of certified websites, including business practices, marketing, and advertising content, to ensure content remains compliant with LegitScript Healthcare Certification Standards.
- **Business Operations and Regulatory Changes:** Assessment of certified businesses to account for changes in proper controls and policies, legal landscapes, or emerging industry trends.
- **Affiliates and Partners:** Monitoring of affiliated domains, principles, and related entities to prevent associations with non-compliant or unlawful practices.
- **Disciplinary Action:** Oversight of disciplinary action, including take down notices, warning letters, active litigation, and regulatory enforcement.

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For more details on the value LegitScript Healthcare Certification brings to the payments industry, please visit our [Healthcare Certification: Payments page](#).

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